

**TOSHIBA**  
Leading Innovation >>>



**TOGETHER  
COMMERCE**



# storeMate Self Scan Kiosk

Robust and reliable for improved operational efficiency  
Delivering the highest level of customer service

# The storeMate Self Scan Kiosk

## › Non-stop availability, rugged design

Robust and reliable, Toshiba TEC's storeMate Self Scan Kiosk deploys at the highest levels of uptime in the business

## › Excellent support and service

We are in retail for over 70 years; our teams are with you from day 1 – from the design all the way through to fully-assisted operations.

## › Quality, service and partnership

Ask our customers, they are our best reference!

## › Advanced universal control and command suite

storeMate Self Scan Kiosk supports the latest functionalities without having to upgrade your hardware to dynamically update your sales data, delivering a long-lasting self scan solution for your store.

## › Maximum operating efficiencies

Staff can be redeployed to in-aisle functions, increasing overall revenue per labour hour. Significant reduction in check out times puts more smiles on customer faces.

## › Report generation

Customized to your requirements; to include sales data, customer throughput, item-level security – customized by store, region, product range and more.

## › storeMate kiosk and digital signage software onboard

storeMate Self Scan Kiosk is part of the advanced storeMate retail software suite, Toshiba TEC's powerful platform for a customer-facing interactive experience.

## Happy Customers = Happy Shop

Households continue to shift in terms of demographics and size whilst the digital age has firmly established its footprint in the retail sector. Smart consumers know their digital way around the shop and new channel formats continue to pop up – forcing retailers to be more creative as ever before to generate that elusive badge of winning customer loyalty – day in day out.

Toshiba TEC's storeMate Self Scan Kiosk is your ideal platform to interconnect with this generation of smart, interactive shoppers.

We provide a secure self-service transaction workflow that delivers a positive customer experience.

Reduced check out times and solving the queue challenge are more key benefits of what a storeMate Self Scan Kiosk brings to the shop floor.

As shoppers move swiftly through the shop thanks to a smooth overall shopping experience, customers perceive more in store floor space – an important feature of happy shopping.

The storeMate Self Scan Kiosk is also a valuable asset for storeowners as the value chain becomes more interactive: consumers already share more information with retailers than ever before but expect good value in return. Your Kiosk helps you define the new facts of life in the changing retail landscape.

# 61%

A 2013 study shows that **61%** of global consumers are willing to shop in an omni-channel, self-service, automated store with vending machines and kiosk stations offering a virtual customer service. **52%** prefer self check out stations to avoid waiting in line. (Cisco)

Be aligned with your smart, digital savvy customer; it is essential for your multichannel strategy in today's information-rich landscape.

Toshiba 19" self-service kiosks hail a new era of interactive customer solutions which facilitate true efficiency in today's highly competitive and dynamic business environment. With up-to-the-minute information, slick multimedia presentations, integral printing and optional POS functionality, Toshiba kiosks are the smart retail asset for the digital age.

## Tech Specs

### › Best-in-class hardware

The 19" touch display offers a wide variety of kiosk applications under a self service GUI for every POS solution on the market today.

Operating a standard ST-B20 Core 2 processor, 1 GB RAM/ 8 GB Flash and up to 32 GB of additional memory via the MicroSD card slot, the Toshiba 19" kiosk provides power for the most complex multimedia applications — and the most powerful platform in its class.

### › Capture any bar code

Scan 1D and 2D bar codes printed on paper labels, even if they are damaged; accepts plastic loyalty or gift cards; or from the screen of a mobile phone.

### › Use mobile bar codes to build stronger and more personal relationships with your customers

Customers can connect with the storeMate Self Scan Kiosk thanks to the one personal device that is nearly always in their hands – their mobile phone. The result is convenience and value.

### › Standard e-voucher/gift card integration

storeMate's streamlined business process allows for higher margins of e-voucher, gift cards, pre-paid mobile top-up cards and other digital payment systems.

### › Easy to deploy

802.11 and Ethernet support enables easy connection to your existing wireless or wired network.

### › EFT terminal and cash payment support

storeMate Self Scan Kiosk supports all existing POS EFT terminals on the market and is integrated with the Glory Cash Recycler solution. In addition, storeMate Self Scan Kiosk offers a print barcode with an independent amount-to-pay storeMate Payment Station.

Manual cash payment, including coupons and vouchers, is also supported via a store supervisor if required.

### › Age check functionality

storeMate Self Scan Kiosk provides store owners with a superior system for managing and tracking tobacco-related inventory as well as other age-restricted products such as liquor. When an age-restricted product is scanned, the software will prompt the cashier to check the customer's ID.

A store supervisor has the opportunity to perform a remote-controlled age check with the storeMate Monitoring Station and/or a storeMate Mobile Assistant.





## The storeMate Self Scan Kiosk Solution Deliverables

- > Retail business process transformation
- > Application development
- > Installation
- > Training
- > Help desk
- > Remote management
- > Maintenance and repair

Toshiba TEC's storeMate Self Scan Kiosk is an integral part of the storeMate Retail Software Suite that delivers business continuity through a flexible service model. Our monitoring service ensures that your storeMate solution is fully updated and available to customers at all times.

## Case Studies on Request

- 1 Retail
- 2 Public services
- 3 Hospitality



Your Toshiba TEC dealer

# Contact Us for Sales Assistance

Contact us or your local representative about how storeMate Self Scan Kiosk can create a smarter shopping experience and build a smarter operation for your business.

Or visit:  
[www.toshibatec-eu.com](http://www.toshibatec-eu.com)

## Together Commerce

Together Commerce is Toshiba's vision for the new future of retail where retailers adapt their strategies, their stores and their technology to engage with consumers throughout the buying process in a seamless and helpful way. This collaborative approach enables retailers and customers to create mutually rewarding commerce—together.

## Trust Toshiba's Retail Experience

As the world's leading provider of integrated in-store solutions and retail insights, Toshiba delivers end-to-end solutions for checkout, consumer interactions and retail operations that unlock amazing new possibilities for our clients and shoppers everywhere.

## TOSHIBA Leading Innovation >>>

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